# Long: CommerceHub (CHUBA) Target Price: \$30.23 (+37.3\%) 

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## SUPPLY



Darden@ Virginia Investing Challenge


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## Investment Overview

1 Need for drop-shipping and virtual inventory to compete with Amazon

Target Price: \$30.23
Upside: 37.3\%

Price-11/05/17

Market Cap
\$821M

Enterprise Value
\$1.36B

FY18E Rev Growth
16.7\%

Strong cash generator with FCF margin of
18.7\% - undervalued due to street's misperceptions

## Unique product offerings lead to strong moat with 39.4\% EBITDA margins

E-commerce tailwinds derived top line revenue growth of $16.7 \%$

- Liberty Ventures spin-off-overseen by John Malone
- Mispricing due to incorrect revenue and margin projections
- Share based compensation-confusion over markmarket differences
- Mercent acquisition distorts top line revenue and sales \& marketing margins
- Underfollowed by street-small size \& lack of bank financing



## What is Drop-Shipping?

Drop shipping is a supply chain management technique in which the retailer does not keep SKUs on its shelf, but instead offers a product supplier's inventory for sale (virtual inventory). Upon customer order, the retailer transfers that order and shipment details back to the product supplier, who then ships the goods directly to the customer on behalf of the retailer.

## Benefits

- Allows retailers to expand SKUs 5-10x normal levels through virtual inventory without adding significant incremental capex and working capital
- Allows retailers to test drive new inventory cheaply
- Faster delivery times with a larger geographic presence
- Outsource fulfilment and inventory to focus on core sales and marketing
- Suppliers receive more virtual shelf space to sell goods
e-Commerce Retailer
Product Supplier



## CommerceHub Products

## Supply-ProductStream

Customizable application for retailers that enables rapid data exchange with suppliers in one centralized location

Accelerate product discovery
Greater visibility into the SKUs
Receive product content from approved suppliers in one place
Identify assortment gaps on compatible product catalogs

## Delivery-OrderStream

## Demand-DemandStream

Connects brands, retailers, and marketplaces, for end-to-end control over fulfillment and delivery process

Connects brands and retailers for control over products, catalog syndication, marketplace selling, and advertising

Retailers-Manage and monitor fulfilment process in real-time Brands-Review orders, access real-time reports, and manage fulfillment in one place Smartshipping-Find closest fulfillment center for fastest delivery at lowest cost

$T$
Build new SKUs and quickly update catalogues on all channels Quick and easy error resolution Integrate product catalogue to marketplaces and manage advertising campaigns
Competitively price products


## Need for Drop-Shipping in an Age of Amazon

## Need for Faster Delivery

Customers expect delivery in 2 days or less, and free shipping. Instead of building a costly distribution network across the US, retailers need to utilize CommerceHub to outsource fulfilment and delivery with drop-shipping

- Cost-effective and rapid delivery requires quick processing coupled with geographically distributed inventory
- Reducing processing time by 1-day increases conversion rates by $4 \%^{1}$
- CommerceHub retailers achieve 2-day shipping for $\mathbf{9 8 \%}$ of customers across the US

CommerceHub is the only end-to end provider or a fully integrated solution for retailers and suppliers

## Case Study on CommerceHub Delivery Times

|  | Before | After | Delta |
| :--- | :---: | :---: | :---: |
| Average Ground <br> Cost per Package | $\$ 13$ | $\$ 8$ | $-\$ 5$ |
| Average Transit <br> Time in Days | 4.3 | 1.4 | -2.9 |
| US Population 1-day <br> Ground Coverage | $23 \%$ | $32 \%$ | $+9 \%$ |
| US Population 2-day <br> Ground Coverage | $60 \%$ | $77 \%$ | $+17 \%$ |
| US Population 3-day <br> Ground Coverage | $79 \%$ | $100 \%$ | $+21 \%$ |
| US Population 4-day <br> Ground Coverage | $91 \%$ | $100 \%$ | $+9 \%$ |

## Need for Drop-Shipping in an Age of Amazon

## Cost Benefits of Virtual Inventory

$\$ 252$ billion annually (5\% of North American retail sales) is lost to inventory distortion-more efficient B2B process needed to manage inventory and achieve faster delivery ${ }^{2}$

- Inventory distortion - lost sales due to out-of-stock (\$145 B annually) and losses due to overstock items (\$108 B annually) in North America ${ }^{2}$
- Doesn't include losses due to unstocked inventory
- Per CHUB SVP channel check, retailers stock most frequent purchases and drop-ship low-frequency or experimental products
- Profits of manufacturers who drop ship are $18.33 \%$ higher

How CommerceHub Solves Inventory Distortion

- Virtual inventory reduces overstock inventory costs
- Retailers stock $75 \%$ of most frequent purchases and drop-ship remaining $25 \%$
- Reduce out-of-stock lost sales by using suppliers on CommerceHub platform that carry same products



## Need for Drop-Shipping in an Age of Amazon

Need to Expand SKUs to Compete with Amazon
Retailers need to list more inventory online to match the range of SKUs that Amazon offers to stay afloat.

- Retailers can cheaply grow SKUs 5-10x by enabling dropshipping and virtual inventory
- CommerceHub's 11,000+ suppliers carry millions of SKUs
- Best e-retailers drop-ship 50\%+ products (Wayfair, QVC), yet industry average is $\sim 10 \% \rightarrow$ opportunity to grow penetration
- More SKUs $\rightarrow$ more customers and higher conversion rates
- Cost of each transaction with CommerceHub dropshipping is effectively $0.75 \%$ when accounting for usage and subscription costs
- Without a capital base like Amazon, retailers can drop ship and pay a small fee of $0.75 \%$, or lose out on a sale


Retailer

## Strong Moat

## Three-sided Value Proposition

- Wider assortment of SKUs
- Less tied up working capital
- Lower shipping/storage costs
- Greater exposure to retailers and customers
- Increased shelf space

8- Customer

- Wider selection of items
- Faster order delivery

Relationship with Top Ten E-Retailers


## Brand Loyalty

- Strategic partner
- High retention rate, only lost two major customers:

Left due to bankruptcy

(0) Left to develop an in-house solution

## Network Effects

- Platform effects- once integrated, company can do business with any counterparty on the network


TOPUS RETAILERS

$11,200+\$ 13 B+$
INTEGRATED BRANDS, DISTRIBUTORS \& SELLERS

GMV ENABLED IN 2016

## No Close Competitors

Large barriers to entry, low acquisition costs


- Expensive, only viable for largest retailers

[^0]
## EDI vs Drop-Shipping



## Drawbacks of EDI

- Fulfillment automation in a single facility
- Point-to-point connections between parties
- Not user friendly: difficult to deploy and maintain
- Not scalable: adding new partners must be done on a case by case basis



## Benefits of Drop Ship

- Two-sided party benefits
- Platform effects- all parties can interact seamlessly
- User friendly: onboarding additional parties is easy and efficient
- Highly scalable: no extra work to form new connections


## No Close Competitors

SPS COMMERCE

## Customer:

- 24,600 suppliers


## Marketing Strategy:

- High acquisition costs, S\&M$35 \%$ of revenue


## Software:

- Enables suppliers to integrate with requirements of retailers
- Outdated EDI software


In-House Solution
Customer:

- Top 10 largest retailers
- Must have extensive distribution networks across US


## Software:

- Significant capital and time required, no scale effects


## CommerceHub Advantages

- Centralized platform that benefits all parties
- Network effects $\rightarrow$ significant moat
- Markets to retailers- 56
- Low acquisition costs, S\&M- 8.3\% of revenue
- High retention rate- becoming strategic partner for retailers
- Need for drop shipping and virtual inventory


## channeladvisor

## Customer:

- 2,690 brands
- Decline in customers 20152016


## Marketing Strategy:

- High acquisition costs
- S\&M- 54\% of revenue


## Solution:

- Helps brands advertise \& sell through online marketplaces


## CommerceHub for Brands

- 2015 Mercent acquisition
- Allows brands to market and sell products through marketplaces
- Focused on large customers, strong relationship with Amazon
- Low acquisition costs- cross-selling
- Revenue misperception- churning costly customers relying on managed services
- Strategic importance- exposure to Amazon's growth


## Capitalizing on Ecommerce Tailwinds

## Growth

- Historic growth- 5B in $1998 \rightarrow$ 390B in $2016(28 \% \text { CAGR })^{1}$
- Current growth- $-13 \%$ YoY growth, ex-Amazon
- Outpacing industry- 3 x higher than retail growth of $\sim 3.8 \%$ a year

Penetration


- Ecommerce penetration- 0.18\% in 1998 to $8.03 \%$ in 2016
- Increased TAM each year $\rightarrow$ 15-20\% revenue growth a year for the next 5 years

How CommerceHub Benefits
Need for:
$\wedge_{\text {SKUs }}$

- Misperception in valuation- should use exAmazon e-commerce growth
- Increased ecommerce growth $\rightarrow$ increased subscriptions
- Increased ecommerce penetration $\rightarrow$ increased usage revenue

Continued E-commerce Growth


[^1]
## Valuation Methodology: Revenue Build

Fees charged to retailers and suppliers for use of CommerceHub platform

Based on number and type of customers and used demand channels

On-boarding services and professional services throughout subscription

Driven as $\sim 52 \mathrm{bps}$ of gross merchandise volume

Driven as $\sim 18$ bps of gross merchandise volume

Driven as $\sim \$ 150$ per customer quarterly

Expected Gross Merchandise Volume Growth

Breakout


■E-commerce excl. Amazon ■ Drop-shipping penetration
■ New customers $\quad$ Actual GMV growth


## Valuation Methodology: Mercent and SBC Impact

## "Ultimately Mercent was a cheap purchase (\$20.2M) for tech that would've taken them [CommerceHub] too long to develop in-house... [Mercent] customers signed on will be churned off"Managing Partner, Norwood Capital Partners

- Mercent impact is in the tail-end of clouding core dropshipping business strong revenue growth (high teens vs low double-digits) and EBITDA margins
- Given total revenue growth excluding Mercent from 2016 Q3 to 2017 Q1 we can back out and project Mercent's revenue headwind
- Base case projects that Mercent will have no contribution to revenues or margins from 2019 onwards

Mercent Impact Hides Accelerating Drop-Shipping Revenue Growth


SBC and Mercent Impact Obfuscates Strong EBITDA Margins


- While it is normal to back out of SBC for SaaS companies, CommerceHub's appears excessive
- Spin-off resulted in conversion of options from cash-settled to share-settled. Per GAAP, cash-settled shares must be marked-to-market $\rightarrow$ record-high SBC expense through 2015-2016.
- As remaining options are converted, SBC expense decreases significantly. Management and IR have guided SBC to be "\$2-2.5M... [with] about 200400M incremental diluted shares" going forward.
- Backing out of Mercent's impact reveals industryhigh EBITDA margins of $\sim 55 \%$ ( $\sim 40 \%$ for highquality SaaS businesses)


## Valuation Methodology: Free Cash Flows

CommerceHub 2018E Free Cash Flow Bridge

Much of CHUBA's adjusted EBIT is converted into cash:

- With John Malone's advice as a renowned capital allocator, CHUBA has tremendous potential for strategic organic or organic growth due to strong cash flows
- Further opportunity exists in reducing CHUBA's massive tax rate (40\%!)

CHUBA has multiple ways to win on UFCF margins:

- E-commerce growth tailwind is a primary driver of upper-teens revenue growth.
- Low marketing and sales expenses as \% of revenue relative to SaaS peers ( $\sim 10 \%$ vs. $\sim 30 \%+$ ). CHUBA only needs to market towards top e-retailers-incremental suppliers are free dessert!
- Retailer churn is negligible (2 in history). Suppliers remained on platform.

CHUBA SaaS Competitors LTM UFCF Margins


## Valuation: DCF (Base) and Comparables

## CommerceHub is attractively priced by either DCF and Comparables valuation- $37.3 \%$ upside in 18 months

CommerceHub-Range of Implied Share Values with SaaS Comparables

$\square$ Min to 25th
$\square 25$ th to Median
$\square$ Median to 75th
-75th to Max

| MODEL INPUTS |  |
| :--- | ---: |
| Current Share Price | $\$ 22.02$ |
| Diluted Shares Outstanding | 44,957 |
| Market Capitalization | $\$ 989,953$ |
|  |  |
| Book Value of Debt | $\$ 6,000$ |
| Cash and equivalents | $\$ 6,777$ |
| Tax Rate | $40.0 \%$ |
| NTM EBITDA | $\$ 48,188$ |
| WACC CALCU. |  |
| Risk-Free Rate |  |
| Beta | $2.33 \%$ |
| Expected Market Return | 0.78 |
| Cost of Equity | $9.38 \%$ |
| Cost of Debt | $\mathbf{7 . 8 3 \%}$ |
|  | $\mathbf{1 . 8 8 \%}$ |
| E / V | $99.4 \%$ |
| D / V | $0.6 \%$ |
| WACC | $\mathbf{7 . 7 9 \%}$ |

## Base Case

| Base Case: EXIT MULTIPLE METHOD (EV/UFCF) |  |
| :--- | ---: |
| NTM EV / Forward Unlevered FCF | $\mathbf{2 7 . 9 x}$ |
|  |  |
| Terminal Value | $\$ 1,246,001$ |
| PV of Terminal Value | $1,155,967$ |
| PV of FCFs | 202,346 |
| Enterprise Value | $\mathbf{1 , 3 5 8 , 3 1 3}$ |
| Less: Debt | 6,000 |
| Plus: Cash | 6,777 |
| Implied Equity Value | $\mathbf{1 , 3 5 9 , 0 9 0}$ |
| Diluted Shares Outstanding | 44,957 |
| Implied Share Price | $\mathbf{\$ 3 0 . 2 3}$ |
| Upside (Downside) | $37.3 \%$ |
|  |  |
| TV as \% of Enterprise Value | $\mathbf{8 5 . 1} \%$ |
| Implied Perpetuity Growth Rate | $3.0 \%$ |

Base Case

| Base Case: EXIT MULTIPLE METHOD (EV/EBITDA) |  |
| :--- | ---: |
| NTM EV / Forward EBITDA | 26.0 x |
|  |  |
| Terminal Value | $\$ 1,252,877$ |
| PV of Terminal Value | $1,162,346$ |
| PV of FCFs | 202,346 |
| Enterprise Value | $\mathbf{1 , 3 6 4 , 6 9 2}$ |
| Less: Debt | 6,000 |
| Plus: Cash | 6,777 |
| Implied Equity Value | $\mathbf{1 , 3 6 5 , 4 6 9}$ |
| Diluted Shares Outstanding | 44,957 |
| Implied Share Price | $\$ 30.37$ |
| Upside (Downside) | $37.9 \%$ |
|  |  |
| TV as \% of Enterprise Value | $\mathbf{8 5 . 2 \%}$ |
| Implied Perpetuity Growth Rate | $\mathbf{3 . 0} \%$ |

## Valuation: DCF (Bear, Base, Bull)

## CommerceHub is attractively priced by either DCF and Comparables valuation- $37.3 \%$ upside in 18 months

CommerceHub-Bear, Base, and Bull DCF Cases

Bull DCF (NTM EV / FCF) Current Share Price: \$22.02
Base DCF (NTM EV / FCF)
Bear DCF (NTM EV / FCF)
Bull DCF (NTM EV / EBITDA)
Base DCF (NTM EV / EBITDA)
Bear DCF (NTM EV / EBITDA)

$\square$ Min to 25th
$\square 25$ th to Median
$\square$ Median to 75th
-75th to Max

| MODEL INPUTS |  |
| :--- | ---: |
| Current Share Price | $\$ 22.02$ |
| Diluted Shares Outstanding | 44,957 |
| Market Capitalization | $\$ 989,953$ |
|  |  |
| Book Value of Debt | $\$ 6,000$ |
| Cash and equivalents | $\$ 6,777$ |
| Tax Rate | $40.0 \%$ |
| NTM EBITDA | $\$ 48,188$ |
| WACC CALCULATION |  |
| Risk-Free Rate |  |
| Beta | $2.33 \%$ |
| Expected Market Return | 0.78 |
| Cost of Equity | $9.38 \%$ |
| Cost of Debt | $\mathbf{7 . 8 3 \%}$ |
|  | $\mathbf{1 . 8 8 \%}$ |
| E / V | $99.4 \%$ |
| D / V | $0.6 \%$ |
| WACC | $\mathbf{7 . 7 9 \%}$ |


| Bear Case: EXIT MULTIPLE METHOD (EV/UFCF) |  |
| :--- | ---: |
| NTM EV / Forward Unlevered FCF | $\mathbf{2 1 . 9 x}$ |
|  |  |
| Terminal Value | $\$ 851,970$ |
| PV of Terminal Value | 790,408 |
| PV of FCFs | 158,780 |
| Enterprise Value | $\mathbf{9 4 9 , 1 8 8}$ |
| Less: Debt | 6,000 |
| Plus: Cash | 6,777 |
| Implied Equity Value | $\mathbf{9 4 9 , 9 6 5}$ |
| Diluted Shares Outstanding | 44,957 |
| Implied Share Price | $\$ 21.13$ |
| Upside (Downside) | $\mathbf{4 . 0 \% )}$ |
| TV as \% of Enterprise Value | $\mathbf{8 3 . 3 \%}$ |
| Implied Perpetuity Growth Rate | $3.0 \%$ |


| Bull Case: EXIT MULTIPLE | METHOD (EV/UFCF) |
| :--- | ---: |
| NTM EV / Forward Unlevered FCF | $\mathbf{3 3 . 9 x}$ |
|  |  |
| Terminal Value | $\$ 1,714,149$ |
| PV of Terminal Value | $1,590,287$ |
| PV of FCFs | 251,683 |
| Enterprise Value | $\mathbf{1 , 8 4 1 , 9 7 0}$ |
| Less: Debt | 6,000 |
| Plus: Cash | 6,777 |
| Implied Equity Value | $\mathbf{1 , 8 4 2 , 7 4 7}$ |
| Diluted Shares Outstanding | $\mathbf{4 4 , 9 5 7}$ |
| Implied Share Price | $\mathbf{8 6 . 1 \%}$ |
| Upside (Downside) | $\mathbf{8 6 . 3 \%}$ |
| TV as \% of Enterprise Value | $\mathbf{3 . 0 \%}$ |
| Implied Perpetuity Growth Rate |  |

## Risks, Mitigants, and Catalyts

## Risks and Mitigants

Revenue is tied to E-commerce growth

- E-commerce growth at lower than projected rates still results in significant CHUB growth
- Revenue is also driven off of increased wallet share and customer growth, which can mitigate slower than projected E-commerce growth
Eventual adoption of in-house solutions for top 10 retailers
- Years away from becoming a material risk
- CHUB's largest customer, Walmart, does not currently have the capital to commit
- CommerceHub delivery times and cost savings will be superior for the foreseeable future

High cash flow can be a detriment if mismanaged

- Cash will be properly managed under John Malone and Liberty Venture guidance
- Reinvestment opportunities


## Catalysts

- Distortions related to Mercent acquisition dissipate
- Announcement of significant partnerships with new top 20 retailers
- Revenue expands significantly leading to more sell-side coverage
- Drop-shipping penetration accelerates and gains coverage
- Announcement of acquisitions or large cash expenditures


## Questions?

## Exhibit 1

Total Cost of Markdowns/Overstocks by Cause - EMEA
(\$USD Billions)
IHL Group


## Exhibit 2



## Exhibit 3

## Tower Build

Quarterly Financials
\$ in USD 000s
CommerceHub


Tower Build

| Quarterly Financials \$ in USD 000s <br> CommerceHub | FY 2014 | FY 2015 | FY 2016 | FY 2017E | FY 2018E | FY 2019E | FY 2020E | FY 2021E | FY 2022E |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| SUPPLEMENTAL METRICS |  |  |  |  |  |  |  |  |  |
| EBITDA | 6,595 | 27,053 | 39,535 | 43,798 | 52,045 | 60,308 | 69,246 | 79,908 | 92,016 |
| Effective Tax Rate | 40.6\% | 41.6\% | 40.0\% | 40.0\% | 40.0\% | 40.0\% | 40.0\% | 40.0\% | 40.0\% |
| Effective Interest Expense Rate | -10.0\% | -3.1\% | 1.5\% | 1.1\% | -0.5\% | -0.5\% | -0.5\% | -0.5\% | -0.5\% |
| Growth Rates (y/y): |  |  |  |  |  |  |  |  |  |
| GMV |  | 31.8\% | 15.5\% | 16.0\% | 15.5\% | 15.8\% | 15.6\% | 15.7\% | 15.7\% |
| GMV excl. non-comparable customers |  |  | 15.8\% | 19.0\% | 15.5\% | 15.8\% | 15.6\% | 15.7\% | 15.7\% |
| GMV per customer |  | 18.5\% | 9.4\% | 2.7\% | 6.9\% | 7.2\% | 7.1\% | 7.1\% | 7.1\% |
| E-commerce excl. Amazon |  | 12.6\% | 12.0\% | 13.3\% | 12.7\% | 13.0\% | 12.8\% | 12.9\% | 12.9\% |
| Drop-shipping penetration |  |  | 3.8\% | 5.7\% | 2.8\% | 2.8\% | 2.8\% | 2.8\% | 2.8\% |
| Non-comparable customers GMV contribution |  |  | 4.3\% | 1.4\% | 1.4\% | 1.4\% | 1.4\% | 1.4\% | 1.4\% |
| Expected GMV growth (y/y) |  |  |  |  |  |  |  |  |  |
| Revenue |  | 33.2\% | 14.8\% | 12.7\% | 16.7\% | 15.1\% | 15.4\% | 15.3\% | 15.4\% |
| Cost of revenue |  | 57.4\% | 8.7\% | 8.6\% | 20.2\% | 13.5\% | 16.3\% | 15.0\% | 15.7\% |
| Gross profit |  | 27.2\% | 16.6\% | 13.8\% | 15.7\% | 15.5\% | 15.2\% | 15.4\% | 15.3\% |
| Operating expenses |  | 3.6\% | 1.4\% | 14.6\% | 14.4\% | 15.1\% | 15.5\% | 15.4\% | 15.5\% |
| Research and development |  | 21.6\% | 37.7\% | 47.1\% | 5.8\% | 15.0\% | 15.4\% | 15.2\% | 15.4\% |
| Sales and marketing |  | 35.3\% | 20.9\% | (12.0\%) | 29.7\% | 15.2\% | 15.6\% | 15.4\% | 15.5\% |
| General and administrative |  | (9.2\%) | (21.1\%) | 2.1\% | 17.6\% | 15.2\% | 15.6\% | 15.4\% | 15.6\% |
| EBIT |  | 192.0\% | 54.4\% | 12.6\% | 17.9\% | 16.1\% | 14.6\% | 15.4\% | 15.1\% |
| Interest (expense) income, net |  | (8.7\%) | (172.3\%) | (18.4\%) | (155.8\%) | 16.1\% | 14.6\% | 15.4\% | 15.1\% |
| EBT |  | 173.8\% | 47.5\% | 13.1\% | 19.8\% | 16.1\% | 14.6\% | 15.4\% | 15.1\% |
| Income tax expense |  | 180.5\% | 41.8\% | 13.1\% | 19.8\% | 16.1\% | 14.6\% | 15.4\% | 15.1\% |
| Net income |  | 169.3\% | 51.6\% | 13.1\% | 19.8\% | 16.1\% | 14.6\% | 15.4\% | 15.1\% |
| Margins: |  |  |  |  |  |  |  |  |  |
| Gross margin | 80.1\% | 76.5\% | 77.7\% | 78.5\% | 77.9\% | 78.2\% | 78.0\% | 78.1\% | 78.0\% |
| GAAP Gross margin |  |  | 77.1\% | - | - | - | - | - | - |
| Impact of gross margin adjustment |  |  | (0.6\%) | (78.5\%) | (77.9\%) | (78.2\%) | (78.0\%) | (78.1\%) | (78.0\%) |
| EBITDA margin | 10.0\% | 30.9\% | 39.3\% | 38.7\% | 39.4\% | 39.7\% | 39.4\% | 39.5\% | 39.4\% |
| GAAP EBITDA margin |  |  | 26.3\% | 10.9\% | - | - | - | - | - |
| Impact of EBITDA adjustment |  | (30.9\%) | (13.0\%) | (27.7\%) | (39.4\%) | (39.7\%) | (39.4\%) | (39.5\%) | (39.4\%) |
| EBIT margin | 10.0\% | 22.0\% | 29.6\% | 29.6\% | 29.9\% | 30.2\% | 29.9\% | 30.0\% | 29.9\% |
| GAAP EBIT margin |  |  |  |  |  |  |  |  |  |
| Impact of EBIT adjustment |  |  |  |  |  |  |  |  |  |
| EBT margin | 11.0\% | 22.7\% | 29.1\% | 29.3\% | 30.0\% | 30.3\% | 30.1\% | 30.1\% | 30.0\% |
| Net income margin | 6.5\% | 13.2\% | 17.5\% | 17.6\% | 18.0\% | 18.2\% | 18.1\% | 18.1\% | 18.0\% |
| \% of Revenue: |  |  |  |  |  |  |  |  |  |
| Cost of revenue | 19.9\% | 23.5\% | 22.3\% | 21.5\% | 22.1\% | 21.8\% | 22.0\% | 21.9\% | 22.0\% |
| Operating expenses | 70.1\% | 54.5\% | 48.1\% | 49.0\% | 48.0\% | 48.0\% | 48.1\% | 48.1\% | 48.1\% |
| Research and development | 15.2\% | 13.8\% | 16.6\% | 21.7\% | 19.7\% | 19.7\% | 19.6\% | 19.6\% | 19.6\% |
| Sales and marketing | 9.7\% | 9.8\% | 10.4\% | 8.1\% | 9.0\% | 9.0\% | 9.0\% | 9.0\% | 9.0\% |
| General and administrative | 45.2\% | 30.8\% | 21.2\% | 19.2\% | 19.3\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% |
| Interest (expense) income, net | 1.0\% | 0.7\% | (0.4\%) | (0.3\%) | 0.1\% | 0.2\% | 0.1\% | 0.1\% | 0.1\% |
| Income tax expense | 4.5\% | 9.4\% | 11.7\% | 11.7\% | 12.0\% | 12.1\% | 12.0\% | 12.1\% | 12.0\% |


| Tower Build <br> Quarterly Financials <br> \$ in USD 000s <br> CommerceHub |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY 2014 | FY 2015 | FY 2016 | FY 2017E | FY 2018E | FY 2019E | FY 2020E | FY 2021E | FY 2022E |
| BALANCE SHEET |  |  |  |  |  |  |  |  |  |
| ASSETS |  |  |  |  |  |  |  |  |  |
| Cash and cash equivalents | 26,385 | 19,337 | 6,471 | 7,275 | 36,548 | 70,461 | 109,443 | 154,448 | 206,314 |
| Accounts receivable, net of allowances | 13,578 | 16,472 | 18,109 | 21,008 | 23,993 | 27,398 | 31,295 | 35,748 | 40,841 |
| Prepaid income taxes | - | - | 4,311 | 3,012 | 3,012 | 3,012 | 3,012 | 3,012 | 3,012 |
| Prepaid expenses | 921 | 1,048 | 1,549 | 1,562 | 1,784 | 2,037 | 2,327 | 2,658 | 3,037 |
| Total current assets | 40,884 | 36,857 | 30,440 | 32,857 | 65,336 | 102,908 | 146,077 | 195,866 | 253,204 |
| Note receivable-Parent | 35,507 | 36,107 | - | - | - | - | - | - | - |
| Capitalized software, net | 3,973 | 7,189 | 6,716 | 3,359 | (317) | $(4,525)$ | $(9,401)$ | $(15,018)$ | $(21,511)$ |
| Deferred services costs | 4,000 | 4,956 | 4,989 | 5,083 | 5,805 | 6,629 | 7,572 | 8,649 | 9,882 |
| Property and equipment, net | 4,061 | 6,706 | 7,629 | 5,589 | 1,913 | $(2,295)$ | $(7,171)$ | $(12,788)$ | $(19,281)$ |
| Intangibles, net | - | 1,750 | - | - | - | - | - | - | - |
| Goodwill | 9,020 | 21,410 | 21,410 | 21,410 | 21,410 | 21,410 | 21,410 | 21,410 | 21,410 |
| Deferred income taxes | 22,956 | 38,825 | 7,714 | 8,639 | 8,639 | 8,639 | 8,639 | 8,639 | 8,639 |
| Other long-term assets | - | - | 1,122 | 1,524 | 1,524 | 1,524 | 1,524 | 1,524 | 1,524 |
| Total assets | 120,401 | 153,800 | 80,020 | 78,460 | 104,310 | 134,289 | 168,650 | 208,282 | 253,867 |
| LIABILITIES AND EQUITY |  |  |  |  |  |  |  |  |  |
| Accounts payable and accrued expenses | 3,861 | 3,982 | 2,135 | 2,899 | 3,311 | 3,781 | 4,318 | 4,933 | 5,635 |
| Accrued payroll and related expenses | 3,441 | 5,538 | 7,435 | 5,597 | 6,393 | 7,300 | 8,338 | 9,524 | 10,881 |
| Due to Parent | 9,635 | 9,112 | - | - | - | - | - | - | - |
| Income taxes payable |  | - | 7 | 8 | 8 | 8 | 8 | 8 | 8 |
| Deferred revenue | 4,606 | 4,490 | 5,149 | 5,848 | 6,679 | 7,627 | 8,712 | 9,952 | 11,370 |
| Share-based compensation liability | 55,603 | 94,427 | - | - | - | - | - | - | - |
| Total current liabilities | 77,146 | 117,549 | 14,726 | 14,352 | 16,391 | 18,716 | 21,377 | 24,417 | 27,895 |
| Note payable - Parent | - | - | - | - | - | - | - | - | - |
| Deferred revenue, long-term | 5,173 | 7,532 | 7,581 | 7,965 | 7,965 | 7,965 | 7,965 | 7,965 | 7,965 |
| Share-based compensation liability, long-term | 5,967 | 1,786 | - | - | - | - | - | - | - |
| Other long-term liabilities | - | - | 1,135 | 1,995 | 1,995 | 1,995 | 1,995 | 1,995 | 1,995 |
| Long-term debt | - | - | 26,000 | - | - | - | - | - | - |
| Total liabilities | 88,286 | 126,867 | 49,442 | 24,312 | 26,351 | 28,676 | 31,337 | 34,377 | 37,855 |
| Parent investment | 22,915 | 22,784 | - | - | - | - | - | - | - |
| Retained earnings | 9,200 | 4,149 | - | 54,148 | 77,960 | 105,613 | 137,313 | 173,905 | 216,012 |
| Total equity | 32,115 | 26,933 | 30,578 | 54,148 | 77,960 | 105,613 | 137,313 | 173,905 | 216,012 |
| Total liabilities and equity | 120,401 | 153,800 | 80,020 | 78,460 | 104,310 | 134,289 | 168,650 | 208,282 | 253,867 |
|  | Check | Check | Check | Check | Check | Check | Check | Check | Check |


| Tower Build <br> Quarterly Financials <br> \$ in USD 000s <br> CommerceHub |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY 2014 | FY 2015 | FY 2016 | FY 2017E | FY 2018E | FY 2019E | FY 2020E | FY 2021E | FY 2022E |
| STATEMENT OF CASH FLOWS |  |  |  |  |  |  |  |  |  |
| CASH FLOWS FROM OPERATING ACTIVITIES <br> Net income <br> Adjustments to net income: <br> Depreciation and amortization <br> Amortization of debt issuance costs <br> Share-based compensation <br> Deferred income taxes <br> Bad debt expense <br> Accrued interest income <br> Loss on disposal of long-term assets <br> Working capital changes: <br> Accounts receivable <br> Prepaid expenses and other assets <br> Prepaid income taxes <br> Deferred costs <br> Deferred revenue <br> Accounts payable and accrued expenses <br> Accrued payroll and related expenses <br> Income taxes payable <br> Share-based compensation liability payments <br> Parent receivables and payables, net <br> Net cash from operating activities |  | $\begin{array}{r} (4,467) \\ 7,794 \\ - \\ 42,150 \\ (12,289) \\ 481 \\ (600) \\ - \\ (816) \\ (40) \\ - \\ (1,094) \\ 2,031 \\ (2,683) \\ 2,097 \\ - \\ (7,507) \\ (523) \\ \hline 24,534 \end{array}$ | $\begin{array}{r} 9,096 \\ 9,803 \\ 111 \\ 11,290 \\ 21,326 \\ 629 \\ (273) \\ 179 \\ \\ (2,326) \\ (599) \\ (4,311) \\ (33) \\ 708 \\ 166 \\ 1,901 \\ 7 \\ 7 \end{array}$ | $\begin{array}{r}17,008 \\ 10,309 \\ 111 \\ 4,977 \\ (925) \\ 591 \\ - \\ 17 \\ \\ \hline 13,491) \\ (517) \\ 1,300 \\ (94) \\ 1,083 \\ 1,269 \\ (1,815) \\ - \\ - \\ - \\ \hline 19\end{array}$ |  | $\begin{array}{r} 27,654 \\ 14,448 \\ - \\ - \\ - \\ - \\ - \\ - \\ \\ (3,405) \\ (253) \\ - \\ (824) \\ 948 \\ 470 \\ 907 \\ - \\ - \\ - \\ \hline 39,944 \end{array}$ | $\begin{array}{r} 31,700 \\ 16,676 \\ - \\ - \\ - \\ - \\ - \\ - \\ (3,897) \\ (290) \\ - \\ (943) \\ 1,085 \\ 538 \\ 1,038 \\ - \\ - \\ - \\ \hline 45,907 \end{array}$ | $\begin{array}{r}\text { 36,592 } \\ \text { 19,225 } \\ - \\ - \\ - \\ - \\ - \\ - \\ \hline\end{array}$ | $\begin{array}{r}\text { 42,107 } \\ \text { 22,187 } \\ - \\ - \\ - \\ - \\ - \\ - \\ \hline\end{array}$ |
| CASH FLOWS FROM INVESTING ACTIVITIES <br> Purchases of property and equipment Additions to capitalized software Acquisition of business, net of cash acquired Collections on note receivable - Parent |  | $(4,158)$ $(6,484)$ $(20,225)$ - | $\begin{array}{r} (4,995) \\ (4,545) \\ - \\ 36,380 \end{array}$ | $\begin{array}{r} (2,271) \\ (2,306) \\ - \\ - \end{array}$ | $(2,602)$ $(2,602)$ - | $(3,015)$ $(3,015)$ - | $(3,462)$ $(3,462)$ - | $(3,995)$ $(3,995)$ - | $\begin{array}{r} (4,601) \\ (4,601) \\ - \end{array}$ |
| Net cash from investing activities |  | $(30,867)$ | 26,840 | $(4,577)$ | $(5,205)$ | $(6,031)$ | $(6,925)$ | $(7,991)$ | (9,202) |
| CASH FLOWS FROM FINANCING ACTIVITIES <br> Borrowings on note payable - Parent <br> Payments on revolver <br> Cash paid for debt issuance costs Cash received from exercise of stock options Purchase of treasury stock Contribution from Liberty Cash dividends paid |  | - - - 33 $(164)$ - $(584)$ | $\begin{array}{r} - \\ 26,000 \\ (1,100) \\ 248 \\ (3,002) \\ 6,000 \\ (19,730) \end{array}$ | - $(26,000)$ - 1,557 - - - | - - - - - - - | - - - - - - - | - <br> - <br> - <br> - | - - - - - - - | - - - - - - - - |
| Net cash from financing activities Currency effect on cash |  | $\begin{array}{r}\text { (715) } \\ - \\ \hline\end{array}$ | 8,416 - | $(24,443)$ 1 | - | - | - | - | - |
| Net increase (decrease) in cash and cash equivalents |  | $(7,048)$ | $(12,866)$ | 804 | 29,272 | 33,913 | 38,982 | 45,005 | 51,866 |

## Exhibit 7

## Tower Build

| Quarterly Financials <br> \$ in USD 000s <br> CommerceHub | FY 2014 | FY 2015 | FY 2016 | FY 2017E | FY 2018E | FY 2019E | FY 2020E | FY 2021E | FY 2022E |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Scenario Base |  |  |  |  |  |  |  |  |  |
| ASSUMPTIONS |  |  |  |  |  |  |  |  |  |
| Expected GMV growth assumptions: |  |  |  |  |  |  |  |  |  |
| E-commerce excl. Amazon growth (y/y) | 15.4\% | 12.6\% | 12.0\% | 13.3\% | 12.7\% | 13.0\% | 12.8\% | 12.9\% | 12.9\% |
| Bear |  |  |  | 13.3\% ${ }^{\text {P }}$ | 12.7\% | 13.0\% | 12.8\% | 12.9\% | 12.9\% |
| Base |  |  |  | 13.3\% | 12.7\% | 13.0\% | 12.8\% | 12.9\% | 12.9\% |
| Bull |  |  |  | 13.3\% ${ }^{\text {P }}$ | 12.7\% | 13.0\% | 12.8\% | 12.9\% | 12.9\% |
| Drop-shipping penetration growth (y/y) | - | - | 3.8\% | 5.7\% | 2.8\% | 2.8\% | 2.8\% | 2.8\% | 2.8\% |
| Bear |  |  |  | 5.7\% ${ }^{\text { }}$ | 2.8\% ${ }^{\text {F }}$ | 2.8\% | 2.8\% | 2.8\% | 2.8\% |
| Base |  |  |  | 5.7\% | 2.8\% | 2.8\% | 2.8\% | 2.8\% | 2.8\% |
| Bull |  |  |  | 5.7\% ${ }^{\text { }}$ | 2.8\% | 2.8\% | 2.8\% | 2.8\% | 2.8\% |
| Non-comparable customers GMV contribution (y/y) | - | - | 4.3\% | 1.4\% | 1.4\% | 1.4\% | 1.4\% | 1.4\% | 1.4\% |
| Bear |  |  |  |  | 1.4\% |  | 1.4\% | 1.4\% | 1.4\% |
| Base |  |  |  | 1.4\% | 1.4\% | 1.4\% | 1.4\% | 1.4\% | 1.4\% |
| Bull |  |  |  | 1.4\% ${ }^{\text {' }}$ | 1.4\% | 1.4\% | 1.4\% | 1.4\% | 1.4\% |
| Segment revenues as \% of GMV assumptions: |  |  |  |  |  |  |  |  |  |
| Total usage revenue as \% of GMV | - | 0.517\% | 0.514\% | 0.499\% | 0.507\% | 0.507\% | 0.507\% | 0.507\% | 0.507\% |
| Bear |  |  |  | 0.499\% ${ }^{\text {- }}$ | 0.507\% | 0.507\% | 0.507\% | 0.507\% | 0.507\% |
| Base |  |  |  | 0.499\% ${ }^{\text {- }}$ | 0.507\% | 0.507\% | 0.507\% | 0.507\% | 0.507\% |
| Bull |  |  |  | 0.499\% ${ }^{\text {² }}$ | 0.507\% | 0.507\% | 0.507\% ${ }^{\text {P }}$ | 0.507\% | 0.507\% |
| Total subscription revenue as \% of GMV | - | 0.193\% | 0.192\% | 0.185\% | 0.189\% | 0.187\% | 0.188\% | 0.188\% | 0.189\% |
| Bear |  |  |  | 0.185\% ${ }^{\text {- }}$ | 0.189\% | 0.187\% | 0.188\% | 0.188\% | 0.189\% |
| Base |  |  |  | 0.185\% ${ }^{\text {- }}$ | 0.189\% | 0.187\% | 0.188\% | 0.188\% | 0.189\% |
| Bull |  |  |  | 0.185\% ${ }^{\text {² }}$ | 0.189\% | 0.187\% | 0.188\% | 0.188\% | 0.189\% |
| Set-up and profession services assumptions: |  |  |  |  |  |  |  |  |  |
| Total set-up and professional services per customer | - | \$542 | \$589 | \$605 | \$587 | \$587 | \$587 | \$587 | \$587 |
| Bear |  |  |  | \$605 | \$587 | \$587 | \$587 | \$587 | \$587 |
| Base |  |  |  | \$605 | \$587 | \$587 | \$587 | \$587 | \$587 |
| Bull |  |  |  | \$605 | \$587 | \$587 | \$587 | \$587 | \$587 |
| Customer growth assumptions: |  |  |  |  |  |  |  |  |  |
| Customer growth, net (y/y) | - | 11.2\% | 5.6\% | 13.0\% | 8.0\% | 8.0\% | 8.0\% | 8.0\% | 8.0\% |
| Bear |  |  |  | 13.0\% ${ }^{\text {P }}$ | 8.0\% | 8.0\% | 8.0\% | 8.0\% | 8.0\% |
| Base |  |  |  | 13.0\% | 8.0\% | 8.0\% | 8.0\% | 8.0\% | 8.0\% |
| Bull |  |  |  | 13.0\% ${ }^{\text {¢ }}$ | 8.0\% ${ }^{\text {¢ }}$ | 8.0\% | 8.0\% | 8.0\% | 8.0\% |

## Exhibit 7 (cont.)

| Tower Build |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Quarterly Financials CommerceHub \$ in USD 000s | FY 2014 | FY 2015 | FY 2016 | FY 2017E | FY 2018E | FY 2019E | FY 2020E | FY 2021E | FY 2022E |
| Scenario Base |  |  |  |  |  |  |  |  |  |
| Mercent assumptions: |  |  |  |  |  |  |  |  |  |
| Mercent revenue as \% of total revenue | - | - | 6.2\% | 3.2\% | 0.8\% | - | - | - | - |
| Bear |  |  |  | 3.2\% | 0.8\% | - | - | - | - |
| Base |  |  |  | 3.2\% | 0.8\% | - | - | - | - |
| Bull |  |  |  | 3.2\% | 0.8\% | - | - | - | - |
| Margin assumptions: |  |  |  |  |  |  |  |  |  |
| Gross margin | 80.1\% | 76.5\% | 77.7\% | 74.0\% | 74.0\% | 74.0\% | 74.0\% | 74.0\% | 74.0\% |
| Bear |  |  |  | 74.0\% | 74.0\% | 74.0\% | 74.0\% | 74.0\% | 74.0\% |
| Base |  |  |  | 74.0\% | 74.0\% | 74.0\% | 74.0\% | 74.0\% | 74.0\% |
| Bull |  |  |  | 74.0\% | 74.0\% | 74.0\% | 74.0\% | 74.0\% | 74.0\% |
| Operating expenses as \% of total revenue assumptions: |  |  |  |  |  |  |  |  |  |
| Research and development | 15.2\% | 13.8\% | 16.6\% | 21.7\% | 19.7\% | 19.7\% | 19.6\% | 19.6\% | 19.6\% |
| Bear |  |  |  | 21.7\% | 19.7\% | 19.7\% | 19.6\% | 19.6\% | 19.6\% |
| Base |  |  |  | 21.7\% | 19.7\% | 19.7\% | 19.6\% | 19.6\% | 19.6\% |
| Bull |  |  |  | 21.7\% ${ }^{\text {P }}$ | 19.7\% | 19.7\% | 19.6\% | 19.6\% | 19.6\% |
| Sales and marketing | 9.7\% | 9.8\% | 10.4\% | 8.1\% | 9.0\% | 9.0\% | 9.0\% | 9.0\% | 9.0\% |
| Bear |  |  |  | 8.1\% | 9.0\% | 9.0\% | 9.0\% | 9.0\% | 9.0\% |
| Base |  |  |  | 8.1\% | 9.0\% | 9.0\% | 9.0\% | 9.0\% | 9.0\% |
| Bull |  |  |  | 8.1\% | 9.0\% | 9.0\% | 9.0\% | 9.0\% | 9.0\% |
| General and administrative | 45.2\% | 30.8\% | 21.2\% | 19.2\% | 19.3\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% |
| Bear |  |  |  | 19.2\% | 19.3\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% |
| Base |  |  |  | 19.2\% | 19.3\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% |
| Bull |  |  |  | 19.2\% | 19.3\% | 19.4\% | 19.4\% | 19.4\% | 19.4\% |
| Share-based compensation assumptions: |  |  |  |  |  |  |  |  |  |
| Total SBC | - | \$25,332 | \$4,730 | \$4,774 | \$4,774 | \$5,251 | \$5,251 | \$5,728 | \$5,728 |
| Bear |  |  |  | \$4,774 | \$4,774 | \$5,251 | \$5,251 | \$5,728 | \$5,728 |
| Base |  |  |  | \$4,774 | \$4,774 | \$5,251 | \$5,251 | \$5,728 | \$5,728 |
| Bull |  |  |  | \$4,774 | \$4,774 | \$5,251 | \$5,251 | \$5,728 | \$5,728 |

## Exhibit 8



## Exhibit 8 (cont.)

| Tower Build <br> Quarterly Financials <br> \$ in USD 000s |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY 2014 | FY 2015 | FY 2016 | FY 2017E | FY 2018E | FY 2019E | FY 2020E | FY 2021E | FY 2022E |
| Scenario Base |  |  |  |  |  |  |  |  |  |
| SUPPLEMENTAL METRICS |  |  |  |  |  |  |  |  |  |
| Growth Rates (y/y): |  |  |  |  |  |  |  |  |  |
| Total: |  |  |  |  |  |  |  |  |  |
| Usage revenue |  |  | 14.8\% | 12.8\% | 17.2\% | 15.7\% | 15.6\% | 15.7\% | 15.7\% |
| Subscription revenues |  |  | 14.8\% | 11.6\% | 18.0\% | 14.7\% | 16.4\% | 15.6\% | 16.0\% |
| Set-up and professional services |  |  | 14.8\% | 16.0\% | 4.7\% | 8.0\% | 8.0\% | 8.0\% | 8.0\% |
| Total revenue |  |  | 14.8\% | 12.7\% | 16.7\% | 15.1\% | 15.4\% | 15.3\% | 15.4\% |
| Drop-shipping: |  |  |  |  |  |  |  |  |  |
| Usage revenue |  |  | \#DIV / 0 ! | 18.2\% | 21.6\% | 17.1\% | 15.6\% | 15.7\% | 15.7\% |
| Subscription revenues |  |  | \#DIV/0! | 16.9\% | 22.4\% | 16.2\% | 16.4\% | 15.6\% | 16.0\% |
| Set-up and professional services |  |  | \#DIV / 0! | 21.6\% | 8.4\% | 9.7\% | 8.0\% | 8.0\% | 8.0\% |
| Total revenue |  |  | 18.0\% | 18.7\% | 21.0\% | 16.5\% | 15.4\% | 15.3\% | 15.4\% |
| Mercent: |  |  |  |  |  |  |  |  |  |
| Usage revenue |  |  | \#DIV / 0 ! | -41.9\% | -71.4\% | -100.0\% | \#DIV / 0 ! | \#DIV / 0 ! | \#DIV / 0 ! |
| Subscription revenues |  |  | \#DIV / 0! | -41.4\% | -68.6\% | -100.0\% | \#DIV / 0 ! | \#DIV / 0 ! | \#DIV / 0 ! |
| Set-up and professional services |  |  | \#DIV / 0! | -38.7\% | -67.4\% | -100.0\% | \#DIV/0! | \#DIV / 0! | \#DIV/0! |
| Total revenue |  |  | -8.7\% | -44.6\% | -70.4\% | -100.0\% | \#DIV/0! | \#DIV/0! | \#DIV/0! |
| Seasonality: |  |  |  |  |  |  |  |  |  |
| Total: |  |  |  |  |  |  |  |  |  |
| Usage revenue |  |  |  |  |  |  |  |  |  |
| Subscription revenues |  |  |  |  |  |  |  |  |  |
| Set-up and professional services |  |  |  |  |  |  |  |  |  |
| Total revenue |  |  |  |  |  |  |  |  |  |
| As \% of total revenue: |  |  |  |  |  |  |  |  |  |
| Usage revenue |  | 68.5\% | 68.5\% | 68.5\% | 68.9\% | 69.3\% | 69.4\% | 69.6\% | 69.8\% |
| Subscription revenues |  | 25.6\% | 25.6\% | 25.4\% | 25.7\% | 25.6\% | 25.8\% | 25.9\% | 26.0\% |
| Set-up and professional services |  | 5.9\% | 5.9\% ${ }^{\text {\% }}$ | 6.1\% | 5.5\% | 5.1\% | 4.8\% | 4.5\% | 4.2\% |
| Segment revenues per customer (\$USD): |  |  |  |  |  |  |  |  |  |
| Usage revenue |  | \$6,274.2 | \$6,821.2 | \$6,807.1 | \$7,389.7 | \$7,920.0 | \$8,478.5 | \$9,082.6 | \$9,727.4 |
| Subscription revenues |  | \$2,346.4 | \$2,550.9 | \$2,518.8 | \$2,752.7 | \$2,924.4 | \$3,151.4 | \$3,372.0 | \$3,621.3 |
| Set-up and professional services |  | \$542.2 | \$589.5 ${ }^{\text { }}$ | \$605.2 | \$586.6 | \$586.6 | \$586.6 | \$586.6 | \$586.6 |

## Exhibit 9



## Exhibit 9 (cont.)

| Tower Build <br> Quarterly Financials <br> \$ in USD 000s |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY 2014 | FY 2015 | FY 2016 | FY 2017E | FY 2018E | FY 2019E | FY 2020E | FY 2021E | FY 2022E |
| Scenario Base |  |  |  |  |  |  |  |  |  |
| IMPACT OF MERCENT |  |  |  |  |  |  |  |  |  |
| Mercent Impact: |  |  |  |  |  |  |  |  |  |
| Usage revenue growth excl. Mercent Total revenue growth excl. Mercent |  |  | 18.0\% | 18.2\% | 21.6\% | 17.1\% | 15.6\% | 15.7\% | 15.7\% |
|  |  |  | 18.0\% | 18.7\% | 21.0\% | 16.5\% | 15.4\% | 15.3\% | 15.4\% |
| Implied usage revenue growth excl. Mercent |  |  | \#DIV/0! | 18.2\% | 21.6\% | 17.1\% | 15.6\% | 15.7\% | 15.7\% |
| Implied total revenue growth excl. Mercent |  |  | 18.0\% | 18.7\% | 21.0\% | 16.5\% | 15.4\% | 15.3\% | 15.4\% |
| Mercent headwind |  |  | (\$925) | $(\$ 4,310)$ | (\$3,774) | $(\$ 1,586)$ | - | - | - |
| As \% of total revenues: |  |  |  |  |  |  |  |  |  |
| Usage revenue |  | 0.0\% | 6.2\% | 3.2\% | 0.8\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% |
| Subscription revenues |  | 0.0\% | 2.4\% | 1.2\% | 0.3\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% |
| Set-up and professional services |  | 0.0\% | 0.5\% | 0.3\% | 0.1\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% |
| Total revenue |  | 12.1\% | 9.6\% | 4.7\% | 1.2\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% |
| Mercent segment revenues as \% of Mercent total revenue |  |  |  |  |  |  |  |  |  |
| Usage revenue |  | 0.0\% | 64.7\% | 67.9\% | 65.7\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% |
| Subscription revenues |  | 0.0\% | 24.5\% | 25.9\% | 27.5\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% |
| Set-up and professional services |  | 0.0\% | 5.7\% | 6.3\% | 6.9\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% |

## Exhibit 9 (cont.)



## Exhibit 10

## FREE CASH FLOW PROJECTION

| (\$ in USD 000s) | Discount Factor |  | Fiscal Years Ending December 31, |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 0.504 | 1.000 | 2.000 | 3.003 | 4.003 | 5.00 |
|  | 2015 | 2016 | 2017E | 2018E | 2019E | 2020E | 2021E | 2022E |
| EBIT | \$19,259 | \$29,732 | \$33,489 | \$39,489 | \$45,860 | \$52,570 | \$60,683 | \$69,829 |
| Tax Expense | 8,262 | 11,719 | 13,255 | 15,875 | 18,436 | 21,133 | 24,394 | 28,071 |
| NOPAT | \$10,997 | \$18,013 | \$20,235 | \$23,615 | \$27,424 | \$31,437 | \$36,288 | \$41,758 |
| Depreciation and amortization | 7,794 | 9,803 | 10,309 | 12,556 | 14,448 | 16,676 | 19,225 | 22,187 |
| Purchases of property and equipr | 4,158 | 4,995 | 2,271 | 2,602 | 3,015 | 3,462 | 3,995 | 4,601 |
| Additions to capitalized software | 6,484 | 4,545 | 2,306 | 2,602 | 3,015 | 3,462 | 3,995 | 4,601 |
| $\Delta$ Net operating working capital | $(8,535)$ | $(100,283)$ | $(2,264)$ | $(1,891)$ | $(2,157)$ | $(2,469)$ | $(2,821)$ | $(3,227)$ |
| Accounts receivable | (816) | $(2,326)$ | $(3,491)$ | $(2,985)$ | $(3,405)$ | $(3,897)$ | $(4,453)$ | $(5,093)$ |
| Prepaid expenses | (40) | (599) | (517) | (222) | (253) | (290) | (331) | (379) |
| Prepaid income taxes | - | $(4,311)$ | 1,300 | - | - | - | - |  |
| Deferred costs | $(1,094)$ | (33) | (94) | (722) | (824) | (943) | $(1,077)$ | $(1,232)$ |
| Deferred revenue | 2,031 | 708 | 1,083 | 831 | 948 | 1,085 | 1,240 | 1,418 |
| $\mathrm{A} / \mathrm{P}$ and accrued expenses | $(2,683)$ | 166 | 1,269 | 412 | 470 | 538 | 614 | 703 |
| Accrued payroll | 2,097 | 1,901 | $(1,815)$ | 795 | 907 | 1,038 | 1,186 | 1,357 |
| Income taxes payable | - | 7 | - | - | - | - | - |  |
| SBC liability payments | $(7,507)$ | $(86,684)$ | - | - | - | - | - |  |
| Parent receiv. and payables | (523) | $(9,112)$ | - | - | - | - | - |  |
| Free Cash Flow | \$16,684 | \$118,559 | \$28,231 | \$32,857 | \$37,998 | \$43,657 | \$50,344 | \$57,970 |
| Present Value of FCFs |  |  | \$27,184 | \$30,483 | \$32,705 | \$34,853 | \$37,288 | \$39,833 |

## Exhibit 11 (Base Case)

| MODEL INPUTS |  |
| :--- | ---: |
| Current Share Price | $\$ 22.02$ |
| Diluted Shares Outstanding | 44,957 |
| Market Capitalization | $\$ 989,953$ |
|  |  |
| Book Value of Debt | $\$ 6,000$ |
| Cash and equivalents | $\$ 6,777$ |
| Tax Rate | $40.0 \%$ |
| NTM EBITDA | $\$ 48,188$ |

## WACC CALCULATION

| Risk-Free Rate | $2.33 \%$ |
| :--- | ---: |
| Beta | 0.78 |
| Expected Market Return | $9.38 \%$ |
| Cost of Equity | $\mathbf{7 . 8 3 \%}$ |
| Cost of Debt | $\mathbf{1 . 8 8 \%}$ |
|  |  |
| E / V | $99.4 \%$ |
| D / V | $0.6 \%$ |
| WACC | $\mathbf{7 . 7 9 \%}$ |


| Base Case: EXIT MULTIPLE METHOD | (EV/UFCF) |
| :--- | ---: |
| NTM EV / Forward Unlevered FCF | 27.9 x |
|  | $\$ 1, \mathbf{2 4 6 , 0 0 1}$ |
| Terminal Value | $1,155,967$ |
| PV of Terminal Value | 202,346 |
| PV of FCFs | $\mathbf{1 , 3 5 8 , 3 1 3}$ |
| Enterprise Value | 6,000 |
| Less: Debt | 6,777 |
| Plus: Cash | $\mathbf{1 , 3 5 9 , 0 9 0}$ |
| Implied Equity Value | 44,957 |
| Diluted Shares Outstanding | $\$ 30.23$ |
| Implied Share Price | $37.3 \%$ |
| Upside (Downside) |  |
|  | $\mathbf{8 5 . 1 \%}$ |
| TV as \% of Enterprise Value | $\mathbf{3 . 0 \%}$ |


| Base Case: EXIT MULTIPLE METHOD (EV/EBITDA) |  |
| :--- | ---: |
| NTM EV / Forward EBITDA | $\mathbf{2 6 . 0 x}$ |
|  |  |
| Terminal Value | $\mathbf{1 , 2 5 2 , 8 7 7}$ |
| PV of Terminal Value | $1,162,346$ |
| PV of FCFs | 202,346 |
| Enterprise Value | $\mathbf{1 , 3 6 4 , 6 9 2}$ |
| Less: Debt | 6,000 |
| Plus: Cash | 6,777 |
| Implied Equity Value | $\mathbf{1 , 3 6 5 , 4 6 9}$ |
| Diluted Shares Outstanding | 44,957 |
| Implied Share Price | $\mathbf{\$ 3 0 . 3 7}$ |
| Upside (Downside) | $\mathbf{3 7 . 9} \%$ |
|  |  |
| TV as \% of Enterprise Value | $\mathbf{8 5 . 2 \%}$ |
| Implied Perpetuity Growth Rate | $\mathbf{3 . 0} \%$ |


| PERPETUITY GROWTH METHOD |  |
| :--- | ---: |
| Perpetuity Growth Rate | $3.0 \%$ |
|  |  |
| Terminal Value | $\mathbf{\$ 1 , 2 4 6 , 8 8 9}$ |
| PV of Terminal Value | $1,156,790$ |
| PV of FCFs | 202,346 |
| Enterprise Value | $\mathbf{1 , 3 5 9 , 1 3 6}$ |
| Less: Debt | 6,000 |
| Plus: Cash | $\mathbf{6 , 7 7 7}$ |
| Implied Equity Value | 44,957 |
| Diluted Shares Outstanding | $\$ 30.25$ |
| Implied Share Price | $\mathbf{3 7 . 4 \%}$ |
| Upside (Downside) | $85.1 \%$ |
|  | $\mathbf{2 5 . 9 x}$ |
| TV as \% of Enterprise Value | $\mathbf{2 7 . 9 x}$ |
| NTM EV / Forward EBITDA |  |
| NTM EV / Forward Unlevered FCF |  |

## Exhibit 12 (Base Case)

| Implied Share Price |  |  |  | WACC |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathbf{8 . 2 9} \%$ | $\mathbf{8 . 0 4} \%$ | $\mathbf{7 . 7 9} \%$ | $\mathbf{7 . 5 4} \%$ | $\mathbf{7 . 2 9 \%}$ |  |  |  |
|  | $\mathbf{2 3 . 0 x}$ | $\$ 27.23$ | $\$ 27.31$ | $\$ 27.39$ | $\$ 27.47$ | $\$ 27.55$ |  |  |  |
|  | $\mathbf{2 4 . 5 x}$ | $\$ 28.71$ | $\$ 28.80$ | $\$ 28.88$ | $\$ 28.97$ | $\$ 29.05$ |  |  |  |
| NTM EV / Forward EBITDA | $\mathbf{2 6 . 0 x}$ | $\$ 30.20$ | $\$ 30.28$ | $\$ 30.37$ | $\$ 30.46$ | $\$ 30.55$ |  |  |  |
|  | $\mathbf{2 7 . 5 x}$ | $\$ 31.68$ | $\$ 31.77$ | $\$ 31.86$ | $\$ 31.96$ | $\$ 32.05$ |  |  |  |
|  | $\mathbf{2 9 . 0 x}$ | $\$ 33.17$ | $\$ 33.26$ | $\$ 33.36$ | $\$ 33.45$ | $\$ 33.55$ |  |  |  |


| Implied Upside (Downside) |  | $\mathbf{8 . 2 9} \%$ | $\mathbf{8 . 0 4 \%}$ | WACC | $\mathbf{7 . 7 9} \%$ | $\mathbf{7 . 5 4 \%}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\mathbf{7 . 2 9 \%}$ |  |  |  |  |
|  | $\mathbf{2 4 . 9 x}$ | $24.0 \%$ | $24.4 \%$ | $24.7 \%$ | $25.1 \%$ | $25.5 \%$ |
| NTM EV / EV Forward | $\mathbf{2 6 . 4 x}$ | $30.2 \%$ | $30.6 \%$ | $31.0 \%$ | $31.4 \%$ | $31.8 \%$ |
| Unlevered FCF | $\mathbf{2 7 . 9 x}$ | $36.5 \%$ | $36.9 \%$ | $37.3 \%$ | $37.7 \%$ | $38.1 \%$ |
|  | $\mathbf{2 9 . 4 x}$ | $42.7 \%$ | $43.2 \%$ | $43.6 \%$ | $44.0 \%$ | $44.4 \%$ |
|  | $\mathbf{3 0 . 9 x}$ | $49.0 \%$ | $\mathbf{4 9 . 4} \%$ | $49.8 \%$ | $50.3 \%$ | $50.7 \%$ |


| Implied Upside (Downside) |  |  | $\mathbf{8 . 2 9 \%}$ | $\mathbf{8 . 0 4 \%}$ | WACC | $\mathbf{7 . 7 9 \%}$ |
| :---: | :--- | :--- | :--- | :--- | :--- | :--- |
|  |  | $\mathbf{7 . 5 4} \%$ | $\mathbf{7 . 2 9 \%}$ |  |  |  |
|  | $\mathbf{2 3 . 0 x}$ | $23.6 \%$ | $24.0 \%$ | $24.4 \%$ | $24.8 \%$ | $25.1 \%$ |
| NTM EV / Forward EBITDA | $\mathbf{2 4 . 5 x}$ | $30.4 \%$ | $30.8 \%$ | $31.2 \%$ | $31.5 \%$ | $31.9 \%$ |
|  | $\mathbf{2 6 . 0 x}$ | $37.1 \%$ | $37.5 \%$ | $37.9 \%$ | $38.3 \%$ | $38.7 \%$ |
|  | $\mathbf{2 7 . 5 x}$ | $43.9 \%$ | $44.3 \%$ | $44.7 \%$ | $45.1 \%$ | $45.6 \%$ |
|  | $\mathbf{2 9 . 0 x}$ | $50.6 \%$ | $51.0 \%$ | $51.5 \%$ | $51.9 \%$ | $52.4 \%$ |


| Implied Share Price |  | WACC |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 8.29\% | 8.04\% | 7.79\% | 7.54\% | 7.29\% |
| Perpetuity Growth Rate | 2.70\% | \$26.34 | \$27.45 | \$28.66 | \$30.00 | \$31.48 |
|  | 2.80\% | \$26.76 | \$27.91 | \$29.17 | \$30.56 | \$32.10 |
|  | 2.90\% | \$27.20 | \$28.39 | \$29.70 | \$31.15 | \$32.76 |
|  | 3.00\% | \$27.65 | \$28.89 | \$30.25 | \$31.76 | \$33.44 |
|  | 3.10\% | \$28.12 | \$29.41 | \$30.82 | \$32.40 | \$34.16 |


| Implied Share Price |  | WACC |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 8.29\% | 8.04\% | 7.79\% | 7.54\% | 7.29\% |
| NTM EV / EV Forward Unlevered FCF | 24.9x | \$27.30 | \$27.38 | \$27.47 | \$27.55 | \$27.63 |
|  | 26.4x | \$28.68 | \$28.76 | \$28.85 | \$28.93 | \$29.02 |
|  | 27.9x | \$30.05 | \$30.14 | \$30.23 | \$30.32 | \$30.41 |
|  | 29.4x | \$31.43 | \$31.52 | \$31.61 | \$31.71 | \$31.80 |
|  | 30.9x | \$32.81 | \$32.90 | \$33.00 | \$33.09 | \$33.19 |


| Implied Upside (Downside) |  | WACC |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 8.29\% | 8.04\% | 7.79\% | 7.54\% | 7.29\% |
| Perpetuity Growth Rate | 2.70\% | 19.6\% | 24.7\% | 30.2\% | 36.2\% | 42.9\% |
|  | 2.80\% | 21.5\% | 26.7\% | 32.5\% | 38.8\% | 45.8\% |
|  | 2.90\% | 23.5\% | 28.9\% | 34.9\% | 41.4\% | 48.8\% |
|  | 3.00\% | 25.6\% | 31.2\% | 37.4\% | 44.2\% | 51.9\% |
|  | 3.10\% | 27.7\% | 33.5\% | 40.0\% | 47.1\% | 55.1\% |


[^0]:    ${ }^{1}$ Zaczkiewicz, Arthur, "Amazon, Wal-Mart Lead Top 25 E-commerce Retails list," 2016

[^1]:    ${ }^{1}$ US Census Bureau, "Monthly \& Annual Retail Trade," 2017

